

February 10, 2005

Mrs. Diane Ragsdale  
Marketing Director  
Gestures  
523 S. Main Street  
Memphis, TN 38103

Dear Mrs. Ragsdale:

I would like to take this opportunity to acknowledge and to express our gratitude for the outstanding services Gestures have provided to our organization.


In addition to the cutting edge design and high quality gift items, professionalism, attention to detail, ability to customize our orders and flexibility, you have always exhibited an unparalleled devotion to ensure our complete satisfaction.

Over the years, I had the opportunity to experience different levels of service covering all aspects of our industry, ranging from Mechanical Contractors to Software Consultants and providers. However, I have never experienced the sort of commitment you and your staff have always displayed on each opportunity accordingly. Therefore, we would not hesitate recommending your services to any organization considering a business relationship with Gestures.

You and your company has certainly earned our respect and continued business relationship.

Should you have any questions or need additional information, please contact me at (901) 523-4323.

Sincerely,

  
Ricardo Monroy